



City of Jersey City — Division of Community Development  
1 Jackson Square, 3<sup>rd</sup> Floor  
Jersey City, NJ 07305  
P: (201) 547-6910 | F: (201) 547-5104

January 13, 2020

***New Statewide Homeless Hotline***  
*Dial 2-1-1 for assistance.*

As of January 1, Hudson County's Homeless Hotline has been decommissioned. All local homeless hotlines in New Jersey have merged into a single system, reached by dialing "2-1-1". The new system centralizes the referral process, ensuring that New Jersey residents experiencing homelessness are connected to emergency shelters and other crucial resources in their communities.

NJ 2-1-1 operators are available 24 hours a day, seven days a week. Multi-language translation and TTY services are available to all callers. Residents can also connect with NJ 2-1-1 operators via live chat, email, or text. Visit [www.nj211.org](http://www.nj211.org) for details. Information provided by callers will be kept confidential, except for information that must be shared with providers of shelter or shelter-related services.

Download Flyer:

[https://gallery.mailchimp.com/ef92d08110dba5cca3f75ed83/files/46107b30-96eb-485e-a899-36b1c3f25a07/211\\_flyer\\_v6.pdf](https://gallery.mailchimp.com/ef92d08110dba5cca3f75ed83/files/46107b30-96eb-485e-a899-36b1c3f25a07/211_flyer_v6.pdf)

